

Data Protection Information

Version: 22.06.2022 – This page is updated at irregular intervals. In order to ensure optimum transparency, we therefore recommend that you frequently visit this page.

When you use the services that constitute our online offering (hereafter referred to as “offering”), you declare your acceptance as a user that we, as the responsible body (detailed information in Item 6) in the sense of the data protection, will collect, process and use the listed data in the manner described. Should you request us to, we will be happy to provide you with a list of all our online offerings.

Furthermore, within the context of your rights in accordance with Article 12 ff. of the General Data Protection Regulation (GDPR), this webpage informs you about the nature, purpose and scope of the collection, as well as the use of personal data as part of our offering. The legal framework for this is provided, among other legislation, by the EU’s General Data Protection Regulation (GDPR), the Federal Data Protection Act (BDSG), the Telecommunications and Telemedia Data Protection Act (TTDSG), as well as further detailed regulations. We update this information where required and recommend that you visit this webpage again the next time you visit the website.

With our data protection guidelines, our company provides a binding framework for the legally compliant, sustainable, and holistic protection of personal data and thus the privacy of everyone involved in our business processes. You can download the data protection guidelines [here](#).

If you wish to contact us to defend your rights as a user, please refer to Item 6 for the appropriate contact. No fees apply in this case except for the transmission fees in accordance with the base rates.

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1. Legal basis

We only collect, save and use the data that you provide when using our online offering within the legally permissible framework, and on the basis of

- a contract or a relationship of trust similar to that created by a contract (Art. 6 (1b) GDPR), e.g. using copyright protected content,
- a statement of consent (Art. 6 (1a) GDPR), e.g. newsletter order,
- a legal obligation (Art. 6 (1c) GDPR), e.g. provider identification in the imprint,
- the legitimate interests of our company (Art. 6 (1f) GDPR), as long as the interests, fundamental rights and basic freedoms of the person affected do not outweigh the former interests; legitimate interests are, for example, proper functioning, the safety and ease with which the user interface for our online offering

can be used with the help of the optimisation procedure (please see Section 3) or also the announcement made by our company on Internet platforms such as Xing, LinkedIn, YouTube or Facebook.

2. Methods, extent and purpose of collecting, processing and using data; data recipient

Personal data are information that allow a conclusion to be made with respect to you as an individual. This includes data such as names, contact details, photographs, information regarding interests and hobbies or memberships, as well as data collected in technical systems such as, for example, the IP address of your Internet provider (ISP or web host).

Data collected by the system and protection of your personal privacy

We collect data in the form of service log files every time our offering is accessed. These log files contain the name, date and time the website was visited, file names, transmitted data volumes, server-access status (file transmitted, file not found, command not carried out, etc.), type and version of browser, as well as the specific browser settings such as country or language characteristics, user's operating systems, device information (e.g. device number such as UDID, type of device), previously visited websites (referrer), IP address, enquiring provider, and the access method/function sought by the requesting computer (PC, mobile, remote access etc.).

We only use these protocol data for the purpose of evaluating the operation, as well as the security and optimisation of your offering. No references to individuals exist, nor are such envisaged. In individual cases, we reserve the right to examine protocol data in detail if concrete indications exist that give rise to justified suspicions of illegal use.

Symptom checker for the novel coronavirus

We are currently offering a symptom checker for COVID-19. We have put together a few questions about your state of health that you can use to pre-assess typical factors for the disease. Your answers on this special page are particularly sensitive information about your state of health. To ensure that these are optimally protected, we have implemented our symptom checker so that your personal data remain exclusively with you.

You enter your data yourself in an Internet browser locally on the Internet-enabled device of your choice. The same applies to the print function. Your answers will not be passed on either to Thieme Compliance or to any third parties.

Enquiries & newsletter

When you contact us using a contact form, by e-mail or over the telephone, we save and use your details within the context of the indicated business purpose or in order to process your enquiry. We do not pass on your data to third parties without there being a legal basis to do so and we of course do not sell your data.

If you wish, we will be happy to send you information on our products and services. For this purpose, you can sign up to receive various newsletters. For this we require your e-mail address, which we will check with respect to validity before the order becomes effective. Furthermore, we ask for your title, first name and surname in order to offer you optimum service (addressing with the correct name, for example).

You can also provide your business address in the case of offering enquiries.

Digital job applications

If you digitally transmit your application documents to us, we will process them within the course and for the duration of the application process of the position you have indicated. In the case of an unsolicited application, we will allocate you to positions you may be eligible for. After the advertised position has been filled, your data will be kept on file for six months at most to enable us to address any legal claims. Upon expiration of this retention period, the data will be deleted immediately in compliance with applicable data protection law. If indicated, we may request your written consent to retain your data for a longer period (of up to two years) if there is the option to take you into consideration for any later vacancies.

[Registration function, presupposed and / or express consent](#)

If you would like to use a specially protected application of our offering, e.g. our portal solution or the request for a demo version of our software, we need – partly legally required – mandatory data to process your request and/or order. The contact forms follow the principle of data minimisation; mandatory fields are identified accordingly.

Where we may presuppose your consent to the use of the data you have provided us with or where an expressly demonstrable consent is actively required from you, we will inform you before sending your data about the purposes of the processing and your rights.

You must explicitly confirm any consent you have actively given online and subsequently by e-mail. Only then will we record your consent in our customer database. The data transfer is encrypted in accordance with the current security standard. If you revoke your consent, the entry in the customer database will be updated accordingly. In addition, we include your contact details in our “internal block list,” which is kept separate from the database. This is the only way we can avoid your being unintentionally contacted again, for example due to a reset of your status by a back-up data recovery of the database.

[Orders, purchases & customer satisfaction](#)

Within the framework of your order, whether submitted online, orally, in writing, by telephone, by fax or by e-mail, we collect, process and save the business data required for the transaction. The use of data is done so on the basis of the contract or contract initiation.

As part of our ISO certification, we are obligated to perform a short customer satisfaction survey at regular intervals (approx. four times a year). Depending on the product or service, this entails that you will either get an online notification or an e-mail with a link to where you can provide your feedback online. We would appreciate it if you took some time to let us know whether you are satisfied or possibly see some opportunities to improve. The survey is voluntary and anonymous, and its only purpose is quality assurance for our products and services. If you do not wish to receive this evaluation e-mail (any longer), please just send a short notice to service@thieme-compliance.de.

[E-learning offerings for medical facilities and / or individual users](#)

We offer various courses on patient education as an e-learning solution. It often happens that customers want to purchase additional products from the publishing group. We therefore manage the purchase and use of our e-learning products partly via the online shop, the billing routine and the support service of the Georg Thieme publishing group. You buy your desired license from the online shop of Georg Thieme Verlags GmbH. In this way, you only have to register once for all products offered by the publishing group.

For the purpose of invoicing, the Georg Thieme Verlags GmbH informs us by e-mail about the you have products. For this purpose we need the date of purchase, name, address, product descriptions, invoice amount and any special features of your order. As a rule, the relevant e-mails are forwarded to us.

The technically up-to-date secure registration process, your activation as a customer, your login, the user administration as well as the generation of the codes for the activation of the courses you have purchased are

carried out in the Thieme data centre in Stuttgart on the basis of the software eRights of the company Atypon (5201 Great America Pkwy Student Boardroom, Santa Clara, CA 95054, United States).

You will complete your chosen course on the proven learning platform of BPS Bildungsportal Sachsen GmbH, Bahnhofstr. 6, 09111 Chemnitz.

Depending on the payment method you choose, payment is made directly via one of the payment methods offered (see section "Payment method").

[Online order processing agreement \(AVV\)](#)

If you use our print function, the data you fill out in the respective sheet will be cached on our server for the very short period of time (on the order of seconds) needed to generate the PDF. When the PDF is completed, the data provided is automatically deleted. Since the legislature no longer stipulates a written form for order processing agreements, we offer you an online opportunity to conclude such an agreement for this minimal form of processing of personal data. You can find this function on your user interface at the top right under the menu item "My Account" → "Order Processing." By making your request, you agree to the AVV. You will receive a copy by email. We recommend that you keep this email, in which the client and contractor of the attached AVV are identified, together with the PDF agreement for your records.

[Payment method](#)

In the case of chargeable offerings, you usually have the choice between different payment options. Our carefully chosen and certified Swiss payment partner SIX Payment Services (Germany) GmbH, headquartered in Germany at Langenhorner Chaussee 92-94, 22415 Hamburg, is responsible for completing SEPA direct debit or credit card transactions, e.g. in the case of our online portal. You can also use the online payment service PayPal (Europe) S.à.r.l. & Cie, S.C.A, located at 22-24 Boulevard Royal, L-2449 Luxembourg.

In any case, you will only transmit your relevant data to the payment service of your choice exclusively for the agreed purpose. A specialised payment platform is integrated in our offering for this purpose. After successful payment you will be redirected to our site.

This data transmission is of course encrypted in accordance with the current data-security standards. Furthermore, the procedures of both payment partners meet the requirements of the Payment Card Industry Data Security Standards (PCI DSS).

[Product data protection](#)

In accordance with the requirements of the GDPR with respect to products and services that we market on the European (German) market, we offer a wide range of different approaches to the appropriate technical design, as well as data protection-compliant defaults. This applies to our entire product range. Further information is available upon request.

You can find detailed data protection information on the use of our video apps "Doctor Film" and "Patient Film" [here](#).

The data protection information on the use of the patient app you can find [here](#).

[Online seminars](#)

If you register for one of our online seminars, we will retain and use the data you have provided for this purpose for online invitation management including confirmation e-mail, dial-in data and reminder e-mail. After the end of the online seminar, all interested parties will receive a final e-mail. In addition, the participants will receive a link to provide feedback online. We would appreciate it if you take some time to

let us know whether you are satisfied or possibly see some opportunities to improve. The survey is voluntary and only serves quality assurance purposes. If subsequent questions arise, we will use your data to handle them in our system. If you have follow-up questions or if you would like further information to be sent, we will transfer your data to our system so that we can process your question or send further information. The online invitation management and performance of the online seminars are provided by our carefully selected service provider LogMeIn, 320 Summer Street, Boston, MA 02210, USA, on its cloud-based platform. Since the provider is globally active, data is processed globally. For this reason, they themselves provide particularly detailed information on data protection at <https://www.goto.com/de/company/legal/privacy>. For selected online seminars, the participants can view the list of participants at any time for the purpose of collegial exchange. Participants will then be informed accordingly on the registration page.

Data transfer

We process the data received for the purpose of providing optimum customer service to our users in cooperation with the respectively required body within our corporate group. In this way, we can, for example, save you unnecessary multiple inquiries and can provide you with exactly one contact who will provide you with comprehensive consultation in relation to your specific concern.

We have carefully selected all our partners according to the criteria of the GDPR and contractually committed them to compliance and confidentiality. Each of them will only have access to the personal data needed to fulfil the contractually agreed services.

We will be happy to provide you with a list of all providers who are involved in our online offering (data processor commissioned by us) upon request.

We do not pass on your data to third parties and we of course do not sell your data.

No processing of personal information outside of the European Union (EU) or the European Economic Area (EEA) does not take place, unless expressly described otherwise below or regulated in individual cases within the framework of a contractual relationship with our customers.

Mobile use

Please be aware that when you use our offering on a mobile digital device (e.g. mobile telephone or tablet), you may possibly have allowed for the technical collection, use and transmission of precise location data, including the geographical location of your device. The same applies within the scope of usage terms and conditions of your respective telecommunication provider. We exert no influence over this.

3. Procedures used to optimise our offerings

The use of our web pages is generally possible without providing personal data or technical usage measurement elements (hereinafter generally referred to as "cookies"). The latter ensure the proper functioning of our website, for example the display of the correct language version, and therefore do not require consent.

Cookies and other elements for usage tracking

The device-related information stored in cookies allows us to analyse the use of our offering without personal reference, to recognize your device on your next visit, and to offer additional conveniences, such as sorting the content based on your previous preferences. This enables you to use our website in a comfortable and up-to-date manner (user-friendliness) and gives us the opportunity to continuously optimise our offering for you. If you restrict or reject these elements, you may not be able to use all the functions of this website to their full extent.

We would like to thank you in advance if you allow us to use these elements.

When you access our online site, we thus ask you first to select whether you would like to reject the use of the following elements for audience measurement and statistics on the use of our offering, generally allow them, or configure them individually. You can change these settings at any time by clicking on the blue "Cookie Settings" button at the bottom right of every page on our website. There you will also find up-to-date provider information about the elements used.

As for the form and duration of cookie storage on your device, you can of course continue to control these using your local device settings (especially the Internet browser that you use).

Should you allow cookies, additional detailed information follows below.

[Passive cookies on individual pages and subdomains](#)

Individual pages ([demo course on our e-learning courses](#)) and subdomains ([aufklaerungsfilme.thieme-compliance.de](#), [e-news.thieme-compliance.de](#)) only use the technically necessary cookies.

By linking to the main domain [www.thieme-compliance.de](#) and the Google Analytics used there, Google Analytics cookies (`_gid`, `_gat`, `_ga`) are automatically set on these pages and subdomains as well. A separation between the main domain and the pages or subdomains is not technically possible at this point. Google Analytics is not active on these pages or subdomains and the cookies set thus remain passive. The cookies are not used by us and the data is not utilised by us.

[Google Analytics](#)

The main domain [www.thieme-compliance.de](#) and the subdomain [shop.thieme-compliance.de](#) use Google Analytics, a web analytics service provided by Google Inc ("Google"). The information generated here about the use of our website by users is generally transmitted to a Google server in the USA. IP anonymisation has therefore been activated on this website so that the IP address of users is truncated beforehand by Google within member states of the European Union or in other contracting states to the Agreement on the European Economic Area. Only in exceptional cases will the full IP address be transmitted to a Google server in the USA and truncated there. Google will use this information on behalf of the operator of this website for the purpose of evaluating the use of the website by users, compiling reports on website activity and providing other services relating to website activity and Internet usage to the website operator. The IP address transmitted by your browser as part of Google Analytics will not be merged with other Google data.

In addition to opting out in our cookie settings, you as a user can prevent the collection of data generated by cookies and related to your use of the website (including your IP address) as well as the processing of this data by Google by downloading and installing the browser plugin available at the following link: <http://tools.google.com/dlpage/gaoptout?hl=de>.

Further details on terms of use, data protection, and accompanying information can be found at <http://www.google.com/analytics/terms/de.html> or at <https://www.google.de/intl/de/policies/>.

[Google reCAPTCHA](#)

Our website uses the reCAPTCHA service of Google Inc., headquartered at 1600 Amphitheatre Parkway, Mountain View, CA 94043, USA, in part to protect you when contacting us using an online form. The query is intended to distinguish whether the input is made by a human or abusively by automated computer processing (spam). The query includes transmission of your IP address and possibly additional data required

by Google for the reCAPTCHA service to Google, who processes it. For more information, please refer to their privacy policy: <https://policies.google.com/privacy?hl=de>.

Usage or User Tracking

Google Analytics classifies visitor sources into three media types: "organic" for visits from organic (non-paid) search results, "referral" for links from other websites and "(none)" for all other visitors. To enable other marketing channels such as email marketing, display marketing, etc. to be evaluated efficiently, the links are provided with UTM parameters. UTM parameters are markers that are appended to the end of a link to track how visitors come to the website. In this way, visitor sources can be measured specifically by medium and campaign. Example: A page view from a newsletter can be assigned to the media type "email". Campaign tracking with UTM parameters is unpersonalised. There is also no user tracking in the newsletters.

4. Additional applications of our offerings (third-party providers & social media)

We round off our offerings for you in part by linking to carefully selected third-party providers. We cannot assume any liability whatsoever for their own content, nor for their data protection provisions. For technical reasons, third parties will usually also receive at least your IP address. In consideration of our shared responsibility in accordance with GDPR, and in keeping with your best interests, we endeavour to only offer such content where the providers only use the IP address to deliver the content. However, we do not have any influence over whether the third-party providers also store the IP address, e.g. for statistical purposes. If we are aware of it, we will inform you about it.

Collection of links

We offer you the opportunity to intensify your interest in special topics by creating collections of links. We have compiled these Internet sites with care and we check them at regular intervals. However, their rules apply to their offerings, including the processing of your data when you switch to such external websites.

Use of social plugins or simple links

We offer you the opportunity to show your interest in our offering on the social media platforms Xing, Facebook and YouTube.

For this purpose, we have installed the popular "Like" button at the bottom of each page. In order to protect your privacy, we use the "1-click solution," for which you must first actively click on the provider's button before your data can be transmitted to them.

If you don't want these social media networks to assign the data attained via our offering immediately to your respective profile, generally you should log out of the corresponding social media networks prior to visiting one of our offerings. You can also control or prevent the plugins from loading with the corresponding add-on applications for your Internet browser, for example, with a script blocker such as "NoScript" (noscript.net). Alternatively, you can use a browser that offers improved control possibilities for advanced users by default (please see Section 2).

Social media plugins

If you wish to use some of our other online offerings, we offer access to them via web links on our sites. The official "share" buttons of platforms such as Xing, LinkedIn, Facebook and YouTube transmit personal data when accessing a website containing such elements. Since you do not have any control over this initially, we use icons only containing a link to our offerings on these platforms instead of these active share buttons. In specific sections (e.g. media) for which we assume that you would particularly like to share content with other interested parties, we offer the "Shariff" solution. As in any other case mentioned, the following applies: data are transmitted to the respective platform only after you actively use one of the aforementioned

“share” functions. The transmitted data are pseudonymised information only, such as e.g. the IP address, not data directly pertaining to you as an individual.

[Facebook \(or Meta Platforms Ireland Limited\)](#)

Our online shop uses social plugins ("plugins") from the social network Facebook.com, which is operated by Meta Platforms Inc., 1601 Willow Rd, Menlo Park, CA 94205, USA ("Meta"). The plugins are recognisable by one of the Facebook logos (white "f" on a blue tile or a "thumbs up" sign) or are additionally labeled "Facebook Social Plugin". The list and appearance of Facebook social plugins can be viewed here: <http://developers.facebook.com/docs/plugins>.

When you connect to pages of our online shop that contain such a plugin, your browser establishes a direct connection with the Facebook or Meta servers. The content of the plugin is transmitted by Facebook directly to your browser, which then integrates it into the website. We thus have no influence on the scope of the data that Facebook collects with the help of this plugin and therefore inform you according to our level of knowledge.

By integrating the plugins, Facebook receives the information that you have accessed the corresponding page of our website. If you are logged in to Facebook, Facebook can assign the visit to your Facebook account. If you interact with the plugins, for example by clicking the Like button or posting a comment, the corresponding information is transmitted directly from your browser to Facebook and stored there. If you are not a member of Facebook, there is still the possibility that Facebook will obtain and store your IP address.

The purpose and scope of the data collection and the further processing and use of the data by Facebook, as well as your rights in this regard and setting options for protecting your privacy, can be found in Facebook's privacy policy: <http://www.facebook.com/policy.php>.

[+1 button by Google](#)

Our online offerings use the "+1" button of the social network Google Plus operated by Google Inc., 1600 Amphitheatre Parkway, Mountain View, CA 94043, United States ("Google"). The button can be identified by a "+1" sign on a white or coloured background. If you access a page of our offerings including one or several of those buttons, the browser establishes a direct connection to the Google servers. The content of the buttons is directly transmitted from Google to your browser, which integrates it into the website. We do not have any influence on the extent of the data collected by Google by means of this button.

According to Google, no personal information is collected by clicking on the button. Such data, including the IP address, are collected and processed only for members who are logged in. Please refer to the data privacy provisions of Google to learn about the purpose and extent of data collection and its processing and use by Google as well as your associated rights and setting options to protect your privacy: <https://policies.google.com/privacy>.

[Google AdServices & Google Maps](#)

Our websites use applications of Google, Inc., 1600 Amphitheatre Parkway, Mountain View, CA 94043, USA.

Google Adservices uses cookies to collect information on user behaviour. In addition, Google uses "web beacons," invisible graphics transmitting personal information and activities to the servers of Google in the USA via the IP address, where they are further processed or stored. You can prevent the collection and further processing of your data by this application by deactivating the execution of Java scripts in your browser or installing an application that suppresses such scripts.

As a comfortable way to plan your route to us, we offer Google Maps on our site. If you use our online offerings, you consent to the additional collection, processing and storage of your data by Google, its

representatives or third parties.

You can find detailed, current information on data processing by Google at the following links:

- Further details in the data safety centre:
<http://www.google.de/intl/de/policies/privacy/>
- Special usage terms and conditions for Google Maps:
http://www.google.com/intl/de_de/help/terms_maps.html

[XING](#)

We offer you the use of the XING “Share” button. This service is provided by XING AG, Dammtorstraße 30, 20354 Hamburg, Germany. When you access this website, a connection to the servers of XING AG (“XING”) is established through your browser; these provide the button functions (in particular calculating/displaying the counter value). XING does not store any of your personal information when you access this website; in particular, it does not store any IP addresses. There is no analysis of your usage behavior via the use of cookies in connection with the XING “Share” button. The current data protection information can be found on this website: https://www.xing.com/app/share?op=data_protection.

[LinkedIn](#)

We offer you the use of the LinkedIn “Share” button. This service is offered by LinkedIn Corporation, 2029 Stierlin Court, Mountain View, CA 94043, USA. If you access a page of our website including this button, the browser establishes a direct connection to the LinkedIn servers. The provider will be informed of your visit on our website, including your IP address. No analysis of how you use the website takes place via the use of cookies. You can find more information at https://www.linkedin.com/legal/privacy-policy?_l=de_DE.

[WhatsApp](#)

With the WhatsApp sharing button, we offer you the option to send interesting content directly to selected contacts in a straightforward way. WhatsApp is an offering of Meta Platforms Inc., 1601 Willow Rd, Menlo Park, CA 94205, USA (“Meta”). The function is a hyperlink that is transferred to the WhatsApp application on your device and only contains referrer information (the name of the website). The subsequent functionality remains completely within your agency on the device you are using. Unlike other platforms such as Facebook, no transmission takes place on publicly accessible pages. You can find information on data protection at WhatsApp at <https://www.whatsapp.com/legal/privacy-policy-eea>.

[Links to offerings from other providers \(third-parties\)](#)

We round off our offerings to you by linking to carefully selected third-party providers. Thieme Compliance GmbH will check the offerings of these providers but, in the end, it cannot accept any responsibility for their content or data privacy provisions. Therefore, you should always exercise caution.

5. Protecting your rights as the aggrieved party (example)

The EU GDPR grants people far-reaching rights with regard to the processing of their personal data:

- Right to notification or information (Art. 13, 14 GDPR)
- Right of access (Art. 15 GDPR)
- Right to correction (Art. 16 DSGVO)
- Right to deletion (“right to be forgotten”) (Art. 17 GDPR)
- Right to restriction of processing (Art. 18 GDPR)
- Right to data portability (Art. 20 DSGVO) - not relevant for our online offering
- Right to object to the use of data (Art. 21 DSGVO)

We take a variety of technical and organisational measures to adequately protect your data during processing. In doing so, we pursue the protection goals of confidentiality, integrity (completeness and accuracy of the data, authenticity of sender and recipient), availability and accountability. Below are a few examples from our concept.

- The data transfer of our offering is encrypted in accordance with the current security standard.
- The access to and accessing of the data processing systems is done by means of a dedicated authorisation procedure that is checked regularly. Statistics relating to the use of our online offering are either created by the system or our service provider, and they also do not contain any personal reference.
- Collected data are usually at least pseudonymised for analysis, which is exclusively carried out by authorised employees who are obligated to maintain data protection and who are regularly trained and sensitized with respect to the importance of compliance.
- If contractors work for us as part of data processing (outsourcing), they are carefully selected and contractually obligated to maintain data protection in compliance with the legal provisions. The compliance with the agreement is checked on site as needed.
- You can revoke the consent for the storage and use of the data that you have provided to us at any time, as long as this is not required in order to fulfil the terms of the contract or a corresponding legal requirement (e.g. prescribed retention periods). You can direct your revocation in any form you wish with effect for the future to the competent authority as listed at the end of the document. You will not incur any further costs apart from the connection costs at basic tariffs. Your revocation will be compared with an internal blacklist prior to each new selection to ensure that we will not contact you again unintentionally. You can also revoke this use at any time; however, we could then not rule out our contacting you again, e.g. after purchasing addresses or a back-up data recovery.
- The duration that your data are saved with respect to our online offering is based on the purpose for which it was transmitted and is carried out in compliance with the legal provisions. It is also in our interest not to keep your data in our systems longer than is necessary. We determine the minimum duration of storage within the context of the description of our processing activities; appropriate technical rules and procedures are used to determine the deletion deadlines and initiate the destruction of data that is no longer required, as far as technically possible.
- As a user, you have the right to receive information about the personal data saved about your person free of charge. You also have the right to have any incorrect data corrected, its usage limited or have your personal data deleted to the extent that it is not required in order to fulfil the contract and when the deletion is not in contradiction of the legal storage obligations. No fees apply in this case except for the transmission fees in accordance with the base rates. The right to have your data transferred is currently not foreseen in our online offering because you do not provide us with any suitable information online. If you are of the opinion that our data processing is not in compliance with the legal requirements, we would be grateful if you would notify us. Your right to lodge a complaint with a supervisory authority remains unaffected.
- The effectiveness and sustainability of the data protection measures we have implemented are ensured and overseen by management, data protection and compliance as well as by external experienced data protection specialists. Our consistent data protection concept ensures a systematic, comprehensible procedure. In this way, we can continuously adapt our level of data protection to current changes.

If you access third-party sites and files within our offerings and thereby transmit personal information, please note that this transmission of data on the Internet may be unsecured and data may therefore come to the attention of unauthorised persons.

Please be aware that we currently (still) have no influence over the collection and use of your data if you visit or use offerings from us made available by third parties (for example on YouTube, as described above). This applies for all interaction possibilities offered, such as the leaving of image/audio material or comments,

unless these are transmitted to our company in a manner that would be expressly recognisable for you, e.g. by e-mail. The responsible body is the operator of the platform you have visited and used. The data protection notifications and declaration there apply.

6. Contact for further questions/suggestions relating to data protection

Responsible Party

Thieme Compliance GmbH, Am Weichselgarten 30a, 91058 Erlangen
Telephone: +49 9131 93406-40, E-Mail: service@thieme-compliance.de

Data Protection Officer

You can contact our Data Protection Officer Ms. Blossey at any time should you have any questions or enquiries relating to data-protection matters. She can be best reached via e-mail: datenschutz@thieme-compliance.de

Competent Supervisory Authority

You can exercise your right to submit a complaint with any supervisory authority; the one responsible for us is:

Bayerisches Landesamt für Datenschutzaufsicht [Bavarian State Office for Data Protection Supervision]
(BayLDA)

Postal address: Promenade 18, 91522 Ansbach
Telephone: +49 981 180093-0, E-Mail: poststelle@lda.bayern.de